



City of Onalaska – Common Questions & “Who To Call” List

Police Department (Dispatch) – Ask to Speak to an Officer (608) 782-7575

Barking Dogs
Animal Bites
Illegal Dumping
Noise Complaints
Vehicles/RVs/Boats Parked on Streets (expired/no plates/tires/abandoned)

Parks & Recreation Department (608) 781-9560

Youth Sports/Activities, Special Events, 55+ Programs
Equipment Rental, Park Grounds/Facility Rentals and General Issues
Urban Deer Management / Hunting

Engineering Department (608) 781-9537

Sidewalk Hazards
Snow Plowing
Street Signs
Streetlights
Street Opening, Driveways and Sidewalk Permitting

Public Works Department (608) 781-9543

Cemetery Maintenance
Snow Shoveling
Potholes
Mailbox Damage

Inspection Department (608) 781-9541

Dilapidated Housing
Inspection Requests
Permits (Building, Electrical, Plumbing, HVAC)
Temporary Tents, Accessory Structures
**Fire-Related Permits: (608) 781-9546*

Planning Department (608) 781-9590

Zoning Questions (Districts, Permitted Uses, Setbacks)
New Development / Redevelopment Questions & Applications
Property Maintenance (Animal Waste, Outdoor Storage, Vehicles on Grass, Garbage)
Property Maintenance (Unlicensed/Inoperable Vehicles on Private Property, Long Grass)
Sign Permits
Urban Forestry Plantings

Geographic Information Systems (GIS) & Information Technology (IT) (608) 392-0210

Aerial Imagery Requests
Utility Information/Data
Online Data Mapping / Web-based Applications for Public Use
Property Addressing (updating existing and new addressing requests)

Recycling Information**(608) 781-9500**

Yard Waste Stickers/Program
Leaf & Branch Pickup Programs
Missed Garbage/Recycling Pickups
New/Replacement Garbage/Recycling Containers
Recycler Brochure/Program Information & Requirements
Waste Removal Company Information
**La Crosse County Landfill: (608) 785-5697*

Municipal Court Clerk**(608) 781-9558**

Dispute a Citation/Ticket
Pay a Citation/Ticket
Parking Citations (To Contest or for Information)

City Clerk**(608) 781-9530**

Voting-Related Questions and Information
City Meeting Agendas & Minutes
Special Event / Parade Permits
Cat & Dog Licenses
Various Business Licensing (Alcohol, Weights & Measures, Hotel/Motel, Taxi, etc.)
Cemetery Questions: Plot Purchases, Lookup, Questions
**Cemetery Maintenance: (608) 781-9543*

Assessor**(608) 781-9535**

Property Assessments Information
Personal Property Questions: (800) 770-3927

Human Resources**(608) 781-9530**

City Employment Opportunities

Attorney's Office**(608) 392-0235 - Attorney
(608) 392-0239 - Paralegal**

City Ordinance Questions/Information
City Claims Information

Power Outage**Contact Your Power
Company**

Xcel Energy
Riverland Energy

(800) 628-2121
(608) 783-2238

Utility Billing**(608) 781-9543**

Water Bill Questions
Real Estate Sales / Transfers, Start and Stop Services

Water Utility**(608) 781-9543**

Water Leaks
Water Meter Questions and Issues